***PROFESSIONAL SUMMARY***

* Strong skills on ASAP Methodologies.
* I am well acquainted in identifying business processes & associated mappings in SAP with other Legacy systems.
* Worked on translation of business requirement into SAP functional specification and configuring the requirements, Interface and IDOC.
* Possess Analytical, Trouble shooting and Problem-Solving Skills.
* Overall 9+ years of experience in SAP SD/MDM/MM.
* Overseeing and ensuring delivery of all aspects of data analysis, mapping and transfer.
* Hands-on experience in gathering Business Requirements, GAP Analysis, End user Support and Training.
* Excellent Analytical, Presentation, Communication and Leadership skills with ability to think out of box without any ambiguity and manage changing priorities.
* Expertise in solving operational issues by quickly eliminating the root cause.
* Effective in building relationships across IT organizations, functional teams & stakeholders to meet the business goals with utmost quality.

WORK HISTORY

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| --- | --- |
| **Client** | **Duration** |
| **Allison Transmission** | **Sep 2024 – Till Date** |
| **Mohawk Industries** | **Jan 2025 – Till Date** |
| **SH Foods** | **June 2024 – Till Date** |
| **Tessco** | **Aug 2022 – May 2024** |
| **Interstate Batteries** | **Aug 2022 – May 2024** |
| **Olam** | **Dec 2021- Aug 2022** |
| **Acco** | **Dec 2021- Aug 2022** |
| **Compute Center** | **May 2021- Nov 2021** |
| **Auto plus** | **DEC 2015- May 2021** |
| **Federal Mogul** | **DEC 2015- May 2021** |
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***PROFESSIONAL EXPERIENCE***

**Client: Allison Transmission Sep 2024 – Till Date**

**Role:** **CVI Consultant**

**Responsibilities:**

* Understand client business processes related to customer and vendor management, identifying areas where CVI can improve data consistency and streamline operations.
* Analyse existing customer and vendor data to identify potential data quality issues and map them to the appropriate business partner roles within CVI.
* Configure the CVI settings in SAP, including defining synchronization rules, data cleansing procedures, and mapping between customer/vendor fields and business partner attributes.
* Manage the process of migrating customer and vendor data into the CVI framework, ensuring data accuracy and addressing any discrepancies.
* Execute comprehensive testing to validate CVI functionality, including data synchronization, business partner creation, and data quality checks.
* Provide training to end-users on how to utilize the CVI functionality within their SAP system, including data maintenance and business partner management.
* Manage changes to CVI configuration, ensuring smooth transition and minimizing disruption to business operations.

**Client: Mohawk Industries Jan 2025 – Till Date**

**Role:** **SD Consultant**

**Responsibilities:**

* Part of the Hypercare team.
* Work on day-to-day Hypercare issues and then part of AMS team.
* Assisting Commerce cloud team for order creation issues.
* Worked with CAMS team for data flow issues.
* Billing documents flow to Hybris CPI
* Worked on multiple enhancements around QTI area.
* Preparing/ enhancing FS with new updates and changes in CHARMS.
* Training junior team members to take up redundant regular issues.
* Billing output management task
* Coordinating with Open text team for invoice archiving.
* Understanding the business requirements and scenarios.
* Worked with technical consultants to develop the interfaces, enhancements, and forms to change the existing SAP configuration to meet the client requirement.
* Worked on IDOC issues related to INVOICE etc.
* Worked on multiple issues and testing with PI team with new enhancements.
* Working with business users to replicate issues in lower environment reported by business.

Working on SIT with business stakeholders.

**Client: SH Foods June 2024 – Till Date**

**Role:** **SD/EDI Consultant**

**Responsibilities:**

* Working as part of SH Food ERP EDI Consulting team, providing consulting services.
* Provide consulting services to customers on processes and procedures for Electronic Commerce within the customer’s SH food ERP system.
* Conduct root cause analysis and complex performance tuning.
* Contribute to the entire implementation process for new applications and enhancements to existing applications.
* Provide EDI consulting services including Mapping, testing and deployment while working with customers, 3rd party networks and partners
* Analysis of the documentation to determine the processing of electronic documents.
* Coordination of starting the process of electronic communication between the entities.

**Client: Tessco Aug 2022 – May 2024**

**Role:** **SD Consultant**

**Responsibilities:**

* Part of the Hypercare team.
* Work on day-to-day Hypercare issues and then part of AMS team.
* Assisting Commerce cloud team for order creation issues.
* Worked with SFDC team for data flow issues.
* Worked on multiple enhancements around QTI area.
* Preparing/ enhancing FS with new updates and changes.
* Training junior team members to take up redundant QTI issues.
* Understanding the business requirements and scenarios.
* Worked with technical consultants to develop the CDS Reports, interfaces, enhancements, and forms to change the existing SAP configuration to meet the client requirement.
* Worked on IDOC issues related to ORDER05, DEBMAS etc
* Worked on multiple issues and testing with PI team with new enhancements.
* Working with business users to replicate issues in lower environment reported by business.
* Working on SIT with business stakeholders
* Handled all the 4 levels of support process handling. (Requirement gathering, internal testing, UAT and TR movement coordination.
* Responsible for analyzing business requirements, defining process design changes, performing SAP customizing.
* Responsible of analyzing the incidents and problems and resolving the incidents and problems within the stipulated time.

**Client: Interstate Batteries Aug 2022 – May 2024**

**Role:** **SD Consultant**

**Responsibilities:**

* Part of the implementation team
* Preparing FSD’s, Test cases for integration with the third-party system.
* Co-ordinating with the technical and business team members for the requirement gathering.
* Understanding the business requirement and scenarios
* Outbound job integration for Delta load with the Third-party system.
* Work on SIT with different stakeholders.
* Working on design and working with the technical team.
* Transactional data integration with Ware flow using EDI.
* Field mapping with the third-party system.
* Coordinating with the PI team for the development based on each object.
* Coordination with the backend team for configuration of new objects in SAP.

**Client: Olam Dec 2021- Aug 2022**

**Role:** **SD Consultant**

**Responsibilities:**

* Part of the implementation team
* Preparing FSD’s, Test cases for integration with the third-party system.
* Co coordinating with the technical and business team member for the requirement gathering
* Understanding the business requirement and scenarios
* Outbound job integration for Delta load with the Third-party system.
* Work on SIT with different stakeholders.
* Working on design and working with the technical team.
* Transactional data integration with Ware flow using EDI.
* Field mapping with the third-party system.
* Coordinating with the PI team for the development based on each object
* Coordination with the backend team for configuration of new objects in SAP.

**Client: Acco Dec 2021- Aug 2022**

**Role:** **SD Consultant**

**Responsibilities:**

* Part of the implementation team.
* Assisting team members FSD’s, Test cases for integration with the third party.
* Assisting the SFDC team for real time scenarios like pricing and inventory.
* Variant creation with the based on the selection parameters for both Delta and Initial load.
* Capturing the gap while conducting the FUT for the outbound objects.
* Capturing the performance metrics of each program in each landscape developed for outbound jobs to determine the production performance.
* Co coordinating with the technical and business team member for the requirement gathering
* Understanding the business requirement and scenarios
* Outbound job integration for the initial and Delta load with the Third-party system.
* Work on SIT and FUT with different stakeholders and different module lead.
* Coordinating with the SFDC team for the field mapping issues.
* Master data and transactional data integration with SFDC.
* Supported incidents and service request on regular functional areas in Order Management, Freight Planning, Order Integration and Master Data for a standard shipper scenario with multi drop.

**Client: Computacenter May 2021- Nov 2021**

**Role:** **SD Consultant**

**Responsibilities:**

* As part of L3 support, I was involved in various sub projects.
* Scheduling and attending the calls to gather the requirements from client to fix the changes as part of support.
* Maintaining the stories and tasks to track my effort as part of support and updated them with the status according to the work done.
* Updating the stories with test cases and corresponding chain mail once the issue got resolved.
* Worked on defects as part of post-production support.
* Provides feedback to PM on project management processes.
* Provides feedback to Production Support Manager on technical development processes.
* Schedules and completes career-related training objectives.
* Prepare material variants and implement data creation uploads.

**Client: Autoplus DEC 2015- May 2021**

**Role:** **SD Consultant**

**Responsibilities:**

* Involved in support Project
* Handling Customizing, Configuration and Enhancements related Issues.
* Worked with technical consultants to develop the Reports, interfaces, enhancements and forms to change the existing SAP configuration to meet the client requirement.
* Involved in various phases of requirement gathering and analysis.
* Worked on multiple enhancements in SD and MM area
* Actively participating in BRD, FS, and SOP preparation.
* Ability to take responsibility for all deliverables, accountability in all aspects of the job.
* Maintenance support includes solving the service request raised by the end user by providing effective solutions for business within the time frame agreed upon in SLA.
* Preparing SOP’s and documentation.
* Handling tickets on DAY-TO-DAY business
* Contact clients through calls and chats to get clarification and project insights to achieve quality.
* Create/amend details in SAP in predefined standard.
* 3rd party for system mapping and ensure smooth flow of data.
* L2 support level provided solutions on day-to-day Incident.

**Client: Federal Mogul DEC 2015- May 2021**

**Role:** **SD Consultant**

**Responsibilities:**

* Maintains all Incidents and Issues documentation in centralized location.
* Ensures all related incidents and issues are appropriately recorded and reviewed during weekly
* Status meetings to ensure a timely resolution. Any issue that impacts schedule, quality, scope or cost should be recorded.
* Provides feedback to PM on project management processes.
* Provides feedback to Production Support Manager on technical development processes.
* Schedules and completes career-related training objectives.
* Records incidents and issues in tracking tool and follows through to resolution.
* Create and present to the team knowledge sharing presentations when requested.
* Assists in the development of requirements and specifications.
* Interfaces with the Production support team

***EDUCATIONAL BACKGROUND***

* MBA in International Foreign trade from GIFT Vizag
* SAP Certified Associate consultant